

# Sample orders



Sample orders are possible, a markdown of 25% of the net value will incur at the beginning of each week.

The date of receipt of goods at our warehouse in Willich will be applied in determining the value of partial credit notes.

Samples will be invoiced entirely when shipped and credited upon their return.

Due to the markdown policy, samples returned after 4 weeks will not be accepted or credited.

Any logistical costs for sample orders are borne by the client.

Returned goods must be in new condition, undamaged and in original packaging.